

GN 2000 Series



Designed to perform. Built to last.

Imagine the perfect contact center headsets. They'd sound great. Be comfortable enough to wear all day. And durable enough to not wear out. While you're at it, make them the most affordable headsets in their class. You've just imagined the GN 2000 Series:

- Choose from 2 variants; IP models with true wideband sound that meet VoIP standards and dedicated models optimized for PSTN.
- Two boom/microphone styles: flex boom with noise-canceling microphone and the industry's first flexible SoundTube with a standard microphone.
- Stay comfortable and focused with extra-thick, pivoting ear cushions.

The GN 2000 Series delivers in every category. Let's start with sound quality. The GN 2000 Series lets you hear every detail, the first time. For PC-based IP telephony, the GN 2000 IP supports the full IP network bandwidth for applications such as speech recognition, voice-over-IP calling and computer-based training. For PSTN applications, the GN 2000 is the ideal headset for busy and noisy environments, utilizing the full frequency of the telephone network to ensure exceptional sound quality on every call.

Two microphone/boom combinations are available, both designed to minimize room noise and maximize communication. The flex boom is paired with a noise-canceling microphone to reduce background noise. An omnidirectional microphone, is combined with the industry's first flexible SoundTube—which lets you precisely position the boom for optimal voice pickup.

But the GN 2000 Series offers more than just great sound. It protects you against loud sound spikes with PeakStop™ technology, which cuts off sudden loud noises above 118 dB SPL—well before you'll ever experience any discomfort.

Of course, you also need a headset that can take the day-to-day rigors of contact center life. That's why we designed and engineered every detail of the GN 2000 Series with durability in mind. From its sturdy rubber-plastic composite to all-metal boom pivots and impact resistant headbands, the headset is capable of withstanding thousands of adjustments without breakage—making the GN 2000 Series perfect for even the most demanding contact centers.

Superior sound quality. All-day comfort. Day-after-day durability. And unprecedented affordability. It all adds up to the all-around best value in contact center headsets. The GN 2000 Series.



GN 2010



GN 2025 IP

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GN 2000 Series

Feature	Benefit
PSTN models – full phone bandwidth: 300-3,400 Hz IP models – full IP bandwidth: 150-6800 Hz	Takes full advantage of the network's bandwidth enabling crystal clear communications.
IP models are the only commercial grade headsets to meet TIA-920 VoIP standard for true wideband response	Ideal for IP phones and PC-based telephony.
Durable design with all metal boom pivot	Solid construction and impact-resistant materials ensure long life in demanding work environments.
Large, pivoting ear cushions, in pillow-soft foam	Self-adjusting for all-day comfort, plus excellent inbound sound quality.
Flex boom with noise-canceling microphone (GN 2020, GN 2025, GN 2020 IP, GN 2025 IP)	Reduces unwanted background noise for better communication. Less room noise also suggests individualized service.
Flexible, interchangeable SoundTube with standard microphone (GN 2010, GN 2015, 2010 IP, GN 2015 IP)	The industry's first flexible SoundTube lets you position the boom for optimal voice pickup. Interchangeability improves hygiene in headset sharing environments. Available in black, light gray and charcoal.
PeakStop™ technology	Protects against sudden, loud sound spikes (above 118 dB SPL).

Transmit Specifications

Microphone	Noise canceling or Omnidirectional
Frequency Response	100 Hz – 10 kHz
Sensitivity	-34 dBV/Pa ± 3 dB
Distortion	Less than 3%
Current Consumption	150 µA @ 3 V (DC)
Operating Voltage	1.2-10 V (DC)

Receive Specifications

Speaker	Dynamic
Input Impedance	200 ohms
Frequency Response	100 Hz – 8 kHz
Sensitivity	20 dB Pa/V ± 3 dB
Maximum Output	118 dB SPL

General Specifications

Operating Temperature	0° – 50°
Polarity	Microphone polarized
Compatibility	Compatible with most standard desk telephones when used with GN Netcom headset amplifiers or USB adapters.
Safety	Meets the electric strength and impulse test requirements of the international standard IEC 60950-1. It also meets UL 60950-1, AS/NZS3260 and EN 60950 standards. FCC Part 68 Registered.

Models/Weight*	IP Applications		PSTN Applications	
	GN 2010 IP	GN 2010	Monaural, SoundTube	1.8 oz/49 g
GN 2015 IP	GN 2015	Binaural, SoundTube	2.9 oz/81 g	
GN 2020 IP	GN 2020	Monaural, NC	1.9 oz/52 g	
GN 2025 IP	GN 2025	Binaural, NC	3.0 oz/84 g	

*Headset only; use of clothing clip relieves weight of cord.

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